



Your protector will be replaced or repaired at our option, if it is defective due to faulty workmanship or materials, for 5 (five) years from date of purchase, subject to the limitations described in this warranty. This limited warranty does not cover or apply to:

- Normal wear and tear, normal everyday soiling, or commercial use.
- Damage caused by continual use of an electric blanket.
- When product identification labels have been removed.
- Protectors that are abused or not handled as per laundering instructions on the label, or that are commercially laundered.
- Stains caused by grease, inks, cosmetics, bleach, alcohol, dyes, solvents or corrosives.
- Your linens, foundation or mattress.

Do not return your protector to the place of purchase. To process your claim, you must:

1. Confirm that proper laundering and care instructions have been followed.
2. Machine-wash the protector immediately after any spillage incident, optimally while fluid is still wet, making sure that no bleach is used in the washing cycle.
3. Dry naturally or tumble dry at a medium temperature together with bed linen or towels, to avoid blistering (never dry alone in a dryer.)
4. Register a claim by calling our Johannesburg toll free call centre 0800 016 335.
5. Return the product for inspection and validation as instructed. Shipping and handling fees are your responsibility.
6. Provide the original purchase receipt for your protector.

Sealy are not liable for any consequential, special, indirect, or punitive or exemplary damages of whatever kind and are only required to service the faulty item.

The duration of any implied warranty of merchantability, fitness for a particular purpose or otherwise, is limited to 5 years from the date of purchase.

Please retain this warranty and original proof of purchase for at least 5 years.